

Additional Information

Cancellation Policy

We are a small hotel operating a short season. You will understand that cancellations are very damaging if we are unable to resell your room.

If you cancel 21 days or more before your booking you will be charged 25% of your stay.

If you cancel less than 21 days but more than 7 days you will be charged 50% of your stay.

Bookings cancelled within 6 days of arrival will be charged in full.

We will always endeavour to resell the rooms and if we are able to do so, we will refund your deposit less £30 administration fee.

For bookings of three rooms or more 50% of your total stay will be requested.

For self-catering cottage cancellations; money will only be refunded if the cottage is re-sold and is subject to our administration fee.

Holiday insurance is recommended for all bookings

Directions

Directions can be found on our web site <http://www.priorybay.co.uk/how-to-find-us>

Special Requirements-

Our Head Chef is more than happy to cater for guests with special dietary requirements. Please notify Reception upon booking.

Our reception staff will be more than happy to advise on accommodation for guests with reduced mobility.

Babysitting/Listening Service

Qualified and police checked agency babysitters can be provided by Freedom which can be booked on line <http://www.freedomchildcare.com/> [minimum 3 hours]. You will be charged directly by the agency. This service must be booked in advance. Please ask for contact details at Reception or telephone Freedom on 0845 330 0403.

Reception can provide a baby listening service from most rooms in the main building. However, we cannot guarantee that Reception will be manned at all times and if we are particularly busy, we may not be able to provide this service effectively. It is impractical to listen to more than three rooms at any one time.